

**CCEMS
OPERATIONS POLICY 100-39
VIOLENT EMS INCIDENTS**

I. PURPOSE

- 1.1 To protect all CCEMS employees from violent patients.
- 1.2 To establish clear guidelines for dealing with violent patients.

II. POLICY

- 2.1 The safety of all employees is the single most important item when responding to incidents which may be potentially violent or volatile.
- 2.2 Standard response for one (1) reported victim will be two (2) ambulance units. Crews are permitted to request CCSO to respond for assistance.
- 2.3 Additional ambulances can be sent at the request of the senior EMT and/or crews on scene.
- 2.4 ALL CCEMS personnel will make every possible attempt to ensure their safety on ALL calls before entering the scene or delivering any type of patient care regardless of patient condition.
- 2.5 Unsecured scenes require that crews stage in an area at least one block from the incident and remain there until the scene is determined secure by CCSO. **NO CCEMS personnel will enter the scene until that time, regardless of the circumstances.**
- 2.6 If at any time EMS personnel determine, for any reason, that there is a concern for personnel safety, they should immediately EXIT the scene. Patient care should cease and law enforcement assistance should be requested.

III. PROCEDURE

- 3.1 Crews may determine at any time during a run that the situation has become unsafe. In this instance, patient care should be aborted, the crew should retreat from the scene and law enforcement should become involved.
- 3.2 Once the scene has been secured per law enforcement and patient care is initiated, it may be necessary to request that a deputy remain with the patient during transport. This depends on the aggressiveness of the patient and crew comfort transporting such a patient.
- 3.3 If at any point during the run a crew member becomes injured, another station will immediately be called in to take control of the run and patient care. If no crew is available then the patient will be left in care of the law enforcement until arrival of replacement crew. The injured crew member will report directly to the emergency room for evaluation no matter how insignificant the injury may be.
- 3.4 The official incidence/unusual occurrence form should be filed as soon as possible after ensuring that the patient has been treated. These forms are found on the intranet and should be placed in the secure filing cabinet in the front office once completed.

3.5 EVERY injury needs to have a corresponding injury form completed and forwarded to the Director or Assistant Director as soon as possible following the incident. These forms are located on the intranet and in the front office.

Director: 

Effective: 10/21/2008

Reviewed: _____

Revised: _____